



OXFORD

Rehabilitation and Healthcare Center

News Release

Oxford Introduces Clinical Concierge Program with Strategic Hire Langhorne, Pa., SNF Pairs Clinical Excellence with Enhanced Communication

LANGHORNE, Pa., July 21, 2022 — [Oxford Rehabilitation & Healthcare Center](#) in Langhorne has introduced a Clinical Concierge Program, welcoming Amanda Miller, LPN, as its nurse concierge. Located at 300 E. Winchester Ave., the skilled nursing facility, which is part of Oxford Enhanced Senior Living, provides post-hospital, short-term rehab and long-term residential care.

The new program focuses on pairing clinical excellence with enhanced communication and support for residents and their families. It is designed to facilitate seamless flow of information among residents, their caregivers, and the facility's nursing and medical staff. As the nurse concierge, Miller assists in education on specific medical conditions and medications. She also liaises with residents' caregivers, providing regular updates, including changes in condition, and answering any questions they may have.

"I take great pride in caring for residents and their families, and I love interacting with them," said Miller. "I am here to assist them with questions and communicate with our talented team at Oxford. This further enables us to provide excellence in care during their stay and also follow up after a discharge to ensure the transition home is going well."

Miller brings significant experience to the role, having previously worked as a long-term care nurse for eight years and as a certified nursing assistant and medical technician on a dementia unit. She earned her LPN at the Eastern Center for Arts and Technology. "For me, the urge to help started very young; I'm from a big family and always knew that I wanted to be a nurse," said Miller.

Oxford developed the new program with Marquis Health Consulting Services, which supports the facility. "Oxford's Clinical Concierge Program is one-of-a-kind in the area," said Marquis' Danielle Koons, regional director of market development. "Amanda's nursing skillset, enthusiasm, and dedication to patient care and advocacy are perfect for this expanded role. She's a joy for the team there to work with and the ideal fit as the facility's nurse concierge."

Oxford Rehabilitation & Healthcare Center maintains a five-star rating from the Centers for Medicare & Medicaid Services (CMS). Its Clinical Concierge introduction comes on the heels of an ownership change at the skilled nursing facility and recent appointment

of Tej Kokroo, MD, MBA, as medical director. A significant upgrade is planned at the facility.

Spanning 18 acres, Oxford Enhanced Senior Living also includes Oxford Crossings, a personal care component featuring a memory care unit and independent living apartments. Together the facilities offer 415 skilled nursing and personal care units. More information can be found at oxfordrehabhc.com.

Based in Brick, N.J., [Marquis Health Consulting Services](#) is a highly skilled and vision driven nursing home consulting company currently supporting Mid-Atlantic and New England facilities totaling approximately 6,000 skilled nursing and assisted living beds.

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